

Support for grandparents, foster carers, kinship carers and other non-parent carers of children



Grandparent, Foster and Kinship Carer Advisers can help carers who provide ongoing care for children.

They can help you:

- get Medicare, Centrelink and Child Support Payments
- get more information about payments and support services based on your family's needs
- book appointments with specialist staff like social workers
- get referrals to federal, state and community service providers, like Indigenous Health Services.

- concession and health care cards, including **Foster Child Health Care Card** – to help with accessing cheaper health care services and medicines, and
- **Child support** – you may be able to receive child support from one or both parents.

You may be eligible for other payments and services such as Parenting Payment, Aged Pension and Carer Payment.

Contact us to discuss your circumstances.

Our specialist staff also help provide additional support to your family, these include:

- Indigenous Service Officers
- social workers
- Financial Information Service Officers
- Multicultural Service Officers
- Community Engagement Officers.

Payments and services


If you're not the parent of a child you are caring for and live in the same house as the child's parent, you may not be able to get payments. If you're in this situation, you can contact us to talk about your circumstances.

If you're a grandparent, foster carer or kinship carer who is caring for a child, you may be eligible for:

- **Family Tax Benefit** – to help with the cost of caring for the child
- **Child Care Subsidy and Additional Child Care Subsidy** – to help with the cost of child care
- **Medicare payments** – to help with health care costs
- **Double Orphan Pension** – to help with the costs of caring for children who are orphans or who can't be cared for by their parents in certain circumstances

Next steps

 For more information about how our Grandparent, Foster and Kinship Carer Advisers can help you, go to servicessaustralia.gov.au/grandparentcarers or servicessaustralia.gov.au/nonparentcarers

 To speak to a Grandparent, Foster and Kinship Carer Adviser, call **1800 245 965**.